

Killens Reid Physiotherapy

New Protocol for Treatment during Covid-19

Things maybe different but we want you to be in a safe environment and ensure that your treatment experience with us remains exceptional.

Prior to your appointment your physiotherapist will ask you about the status of your health. If you are unwell please cancel your appointment and we will do the same. If you are a new patient please fill out the patient intake form on our website: killensreid.com & print completed copy for the physiotherapist.

1 Preparation

- Bring a mask
- Wear appropriate clothing for area being treated
- Please leave all other family members at home

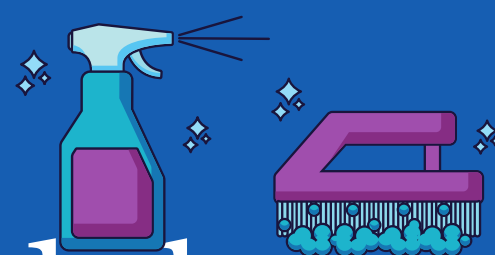


2 When you arrive

- You will be asked screening questions for COVID 19 symptoms
- You will be requested to clean your hands with hand sanitizer
- Your physiotherapist will guide you to your treatment room

3 For our mutual protection

- Your therapist will be wearing personal protective equipment, including a lab coat or scrub, masks and eye protection if appropriate



5 Behind the scenes

What we are doing to ensure your safety:

- Physiotherapist will be assigned to only one room and no more than two physiotherapists will work at a time at either end of the clinic
- Thorough cleaning of the beds and the room you were in as well as any other objects that may have been touched will be disinfected
- Appointments that are scheduled have a half hour buffer to ensure that cleaning has been completed and to reduce overlap of patients in the clinic at any one time

4 Leaving your appointment

- You will be asked to sanitize your hands
- You will be guided to the reception whereby you can pay with the tap machine or choose to e-transfer your payment to **krphysio1992@gmail.com**
- Your next appointment will be scheduled with your physiotherapist

